INSTALLING/REINSTALLING SOCRATES ON ADDITIONAL OR MULTIPLE WORKSTATIONS

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Once there is a copy of Socrates fully installed and connected to the SQL database you can copy some of the files from that user into an installation folder. It will automatically register and connect other users to the database on any subsequent workstations.

Note that if you are adding additional workstations you may need extra workstation licenses. Contact us for details.

CHECK VERSION NUMBER

If you are reinstalling Socrates sometime after the initial installation it is likely that you will have updated Socrates since that install and are using a more recent version. You can check the home page of the web site for the most current release – www.socratesortho.com

Contact us for the most recent version of the full install .exe file. Note that if you have Socrates on more than one computer the others may need updating to bring them to the latest version.



To check which version you were using go to the log in screen of Socrates.



HOW TO CREATE THE INSTALL FOLDER

 Unzip the .exe file and save the unzipped Socrates installation .exe file in a folder - it doesn't matter what you call the folder.

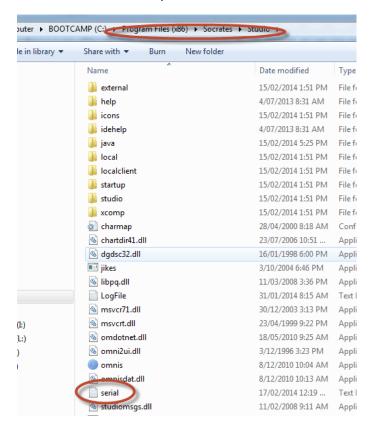
REINSTALLING SOCRATES

Create a new folder inside this folder called defaults – all lower case. This is what you should see
in the main folder.

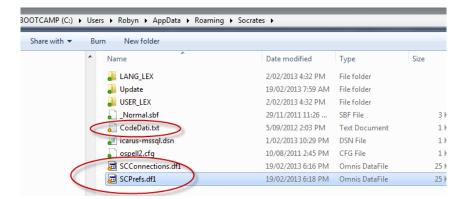


PC USERS

Go to an existing installation of Socrates in Program Files of a user that is connected to Socrates – you need to be logged in as them. Locate the Studio folder in Program Files/Socrates/Studio and copy the file *serial.txt* into the defaults folder you created.



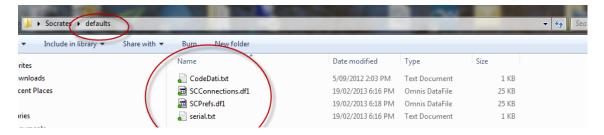
 Locate the Users folder /AppData/Roaming/Socrates and copy SC Prefs, SC Connections and CodeDati.txt into the defaults folder you created.



The main folder contents should be as below. Do not leave the zipped install folder in here, or unzip and run it from this folder or it won't copy the settings. **Unzip it outside this folder and copy the .exe file into this.**



DEFAULT FOLDER CONTENTS



Once you have these files in the correct folders double click the .exe file to install Socrates. It will
install as usual but you won't need to enter any serial numbers or register it, and it will find the
connection to the database. Once it is installed, start Socrates and log in as usual.

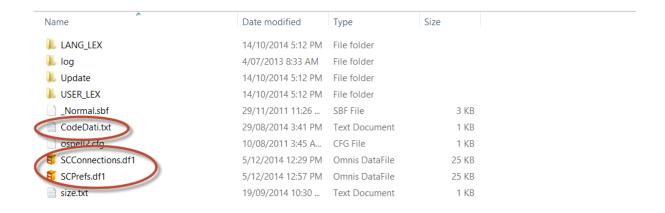
If you are using XP the files that are in the App Data folder are in Documents and Settings.

MAC USERS

The files are located as below. Copy these into a folder called defaults which is inside the main folder with the unzipped copy of the .exe install file.

Global settings are stored in: /Library/Application Support/Socrates/

- User settings are stored in :
- /Users/<username>/Library/Application Support/Socrates/
- It's likely that the Library folder for the user settings may not be visible, if not you will need to open up Finder, select the Go menu, hold down the OPT key and there should be a library icon visible. Click on that and it will let you into the user folder.
- Serial.txt will be located in \Applications\Socrates\Studio.app\Contents\MacOS\serial.txt



MSSQL USERS

IF you are using MSSQL you need to copy the DSN file from wherever it is located in the user profile you are copying the files from, to the same location on the computer of the new user. The location of the DSN file will be displayed on the log in screen of Socrates.

MANUALLY COPYING THESE FILES

If you have already installed Socrates without adding in these files to the install folder you can manually copy these files from another connected user into the same location on the new computer. This will remove the need to add it the serial and registration numbers, as well the need to add in the admin passwords, and IP address of the computer where the database is hosted. If you have installed it without using the default files reinstalling it again with the files in the defaults folder WON'T enable these connections. Once it has been installed without these default files you need to copy and paste them in manually.

REINSTALLING WITHOUT USING DEFAULTS

If you don't install additional machines using this method - i.e you have unzipped and installed Socrates using only the .exe Install file and you haven't copied the files across manually you will need to do the following.

- Enter the serial number and registration code when prompted after starting Socrates.
- Connect to the database manually. This involves first entering the socadmin user password that was created when the SQL database was set up, you or your IT group should have this on file. To do this go to the File Menu at the top of the screen, select Database, then Manage Server details and replace the existing password for whichever SQL database you have with yours. This needs to be done on each client machine. If you don't do this that machine will not be able to connect to the database.



• You will then need to go to Manage Database Connections and add the database details – server type, IP address or host name where the database is stored, and the user name and password of the database. Note that this is not the same as the ones you use to log into Socrates, these were created when the database was first set up.

